

# WEST COUNTRY TOURISM CONFERENCE

Tom Chartres-Moore

Commercial Services Partner





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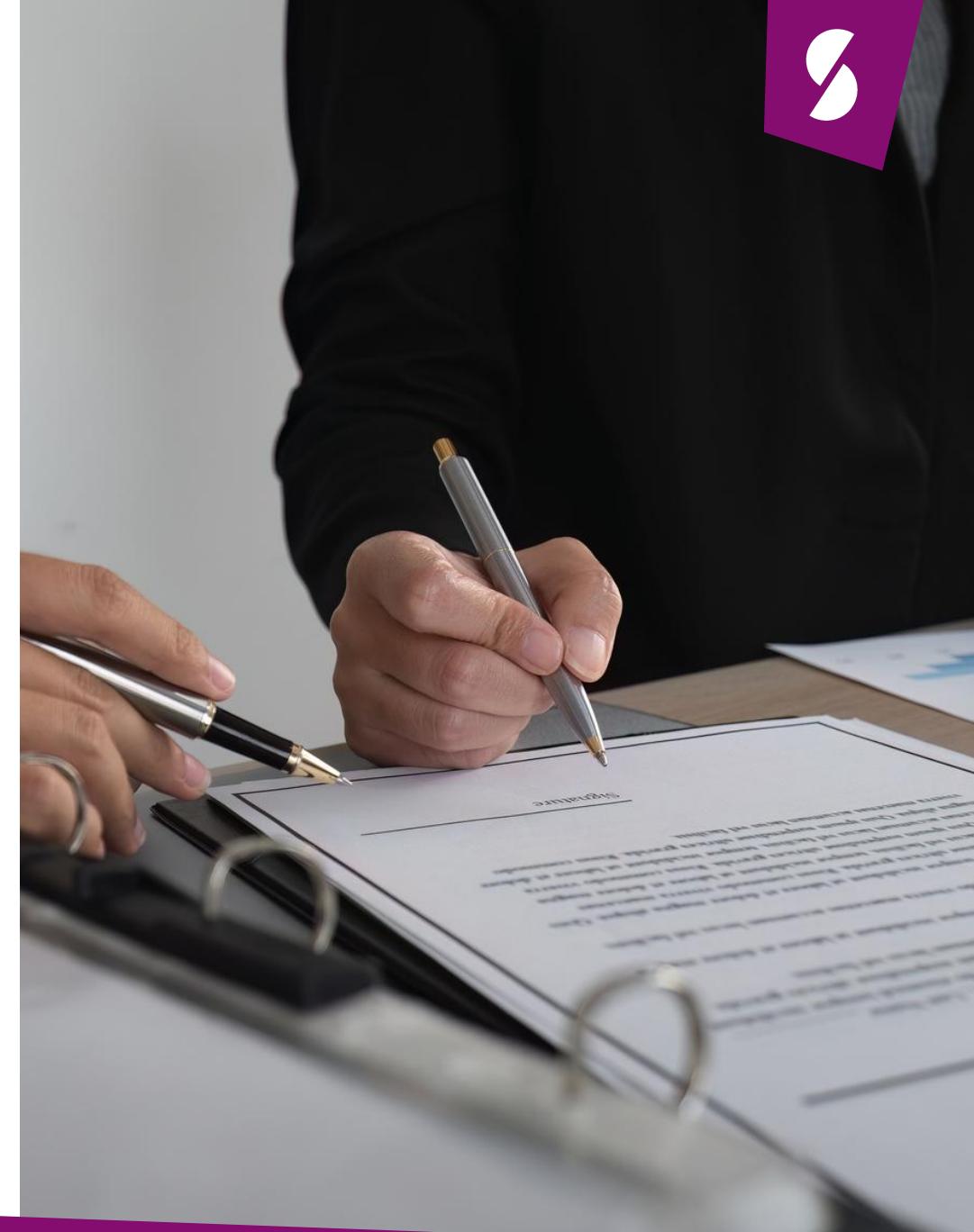
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# Employment Law Changes

- Zero-hour contract reforms
- Stricter tipping and dismissal rules
- Increased admin and need for compliant workforce policies



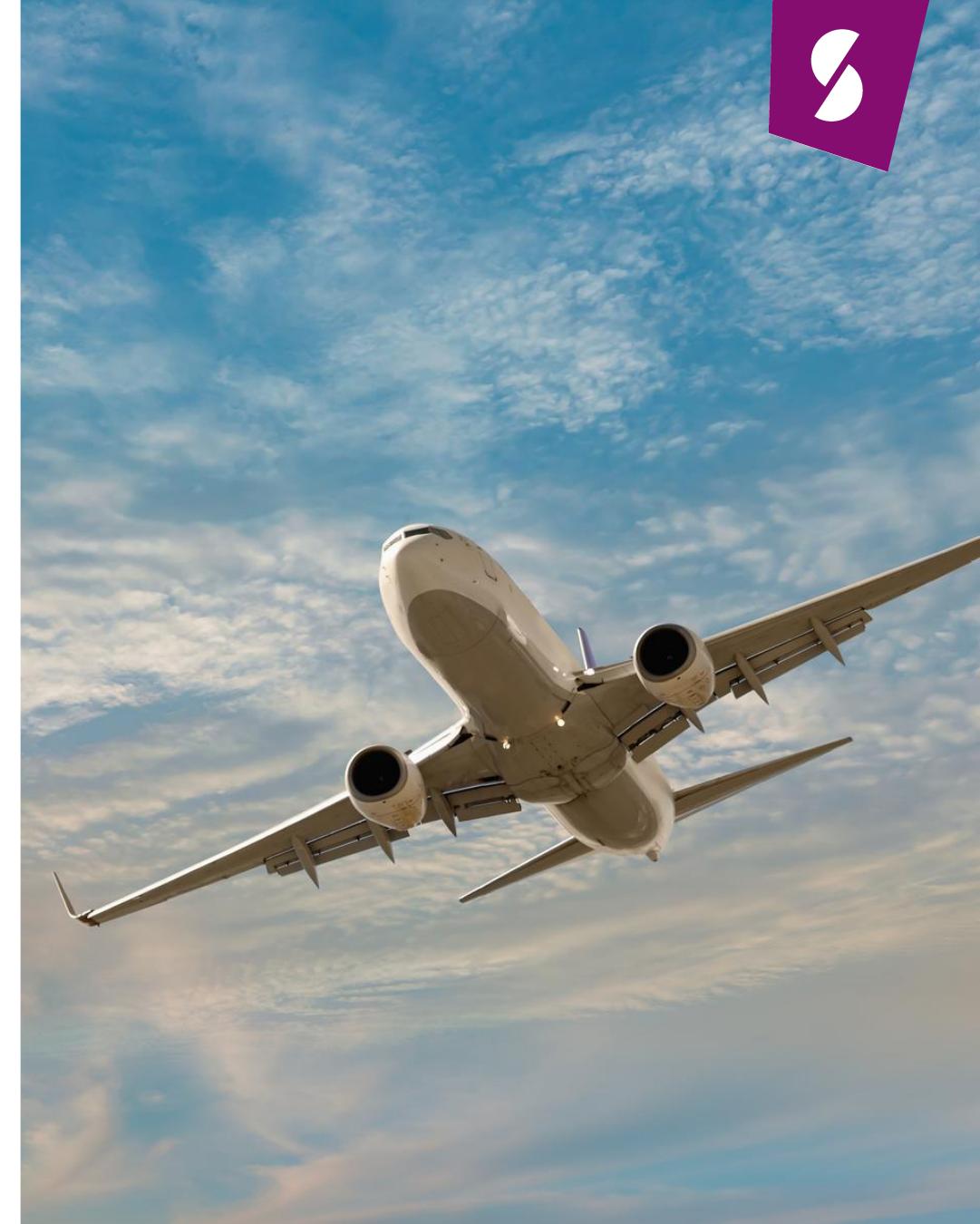
## Martyn's Law

- Security duties based on venue size tiers
- Training and risk assessments required
- Additional compliance costs and operational adjustments



# Package Travel Regulations

- Framework simplification proposed
- Reforms to support consumer confidence
- PTR and LTA have long been a thorn – and will continue to be so.



# Short-Term Let Changes

- FHL regime abolished April 2025
- Mandatory registration & planning rules
- Higher compliance obligations for accommodation providers



# Immigration Changes

- Higher language thresholds & fees
- Expanded employer compliance duties upcoming
- Hiring costs rising and right-to-work checks tightening



# Consumer Contracts

- Requirement to disclose identity of agent and trader
- Pricing transparency
- Review policy requirement
- Consumer contracting journey now governed by statute



- No specific AI legislation at the moment
- Reactive legislative structure
- Copyright/Brand issues





# Thank you

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# Q&A

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# GET IN TOUCH



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